

East End Connections Glasgow connects you with your peer group, influencers and policy makers. We connect businesses through membership, work to make our business community in and around the surrounding areas of Glasgow to make East End a place to do business, offer the business community a strong and resolute voice and we help companies to trade with each other.

Membership at East End Connections Glasgow is about maximising the opportunities presented to your business. Our memberships are available for all sizes of business with a package tailored to your needs. Plans for upgraded packages will be launched soon where each option offers its own bespoke services while also benefiting from all that is offered in the preceding packages.

Membership Benefits

Bronze Membership £149 annual rate or £15 monthly subscription (12 month DD)

- Free Entry: Members get 1 year Free Entry to EEC Networking Events
- Visibility: Business Cards and Promotional materials retained & displayed at all EEC Networking events for visibility when not in attending
 - Opportunity to do 5 minute spotlight at EEC Networking Event
- Business Links: Members website linked to EEC website Members Directory
- Promotion: Members featured in Business Spotlight shared on all EEC social media
 - Promote Members events & workshops at EEC Networking with slide
- Discounts: on future EEC training workshops, as offered by partners (FSB £30 registration fee waived, Glasgow Masterclass 10% discount and many more)

Higher Tier Memberships will be launched soon: **SILVER, GOLD & PLATINUM PARTNERS**

Request an application pack

Tel: 07855 014 369 / **Email:** fiona@glasgoweec.co.uk

Terms & Conditions

Our aim is to ensure that you have a positive and enjoyable experience throughout your time in Membership with East End Connections Glasgow (“EEC”). We also hope you will benefit fully from all available services and opportunities we offer now and future plans. The following terms and conditions therefore are intended to be as simple as possible.

- Membership is open to all business people, whether a Freelancer, Start Up, SME, Corporate or Third Sector organisation, based in and around the Greater Glasgow and surrounding areas in order to become a Member. EEC Membership is open to companies or other organisations and separate business divisions and not to departments within organisations.
- Membership in the first year is valid for 12 months from the month payment is received by EEC.
- Membership is for a minimum period of 12 months. Members will automatically be invoiced for the next membership period as each term expires.
- EEC Members’ details will not be made available to third parties unless specified.
- EEC regularly communicates with Members by email, post and telephone. We aim to only approach our Members with information which we believe could be of interest to them. This is an integral part of the Membership and by entering into Membership you agree to be contacted by EEC. The regular communication can be terminated at the Member’s request at any time.
- From time to time Members may be contacted by EEC’s carefully selected partners in order to make them aware of certain membership benefits eg private healthcare cover, foreign currency exchange, HR, Health & Safety, tax and legal insurance cover, Mitchell Library. You may opt out of this at any time.
- We consider our EEC a community, so we are all about bringing people together to form relationships and encourage trade
- We maintain a database of all of our members. Parts of the information provided by you/your business will be published in EEC Social Media and on the East End Connections Glasgow website which will also include a hyper link to your own site and the details of your main contact for EEC.
- Members are entitled and encouraged to take advantage of the various opportunity’s EEC offers but there is never any obligation or pressure to use any of the services provided by EEC, its partners or through offers provided by members for members. Any agreements between the Member and EEC’s partners are strictly between the two parties and are not the responsibility of EEC.
- EEC Membership benefits are subject to change without notice and are subject to terms and conditions available from EEC.
- EEC Membership fee is non-refundable, and Membership is non-transferable.

- A Membership entitles the Member to one standard entry in the Members Directory, located in EEC's Website Members Section, all under one company name. Similarly, only one company name can be used for any other EEC publications.
- The Members Directory features company contact information, including details of the principal contact, held by us. This information must only be used for individual contact with another member to introduce an opportunity or service and the member company would need to opt in to any distribution channels. The information must not be used to compile your own database listing, in breach of GDPR laws.
- Membership fees are based on the membership package option chosen.
- It is an expressed term of the membership agreement that the member will inform EEC about any changes of any aspects of their business. EEC will consider applications for a higher tier during membership term on an individual case.
- By submitting an application form you are entering into a legal agreement to join EEC. You may cancel the agreement by giving EEC a written notice within 14 days of the date of the agreement.
- The Membership is subject to EEC Board approval and EEC reserves a right to refuse Membership without disclosing any reason.
- EEC shall have no liability for any losses suffered by a Member as a result of using services offered by a fellow Member. EEC shall have no responsibility for advice given or services provided by its third-party service providers even though such providers may have been introduced to the Member by EEC.
- EEC reserves the right to withdraw, resign or cancel a company's membership at any time and for any reason.

Complaints Handling Process

- Should you have a complaint about East End Connections Glasgow please contact us on fiona@glasgoweec.co.uk. Please give as much detail as possible. Upon receipt of your complaint the following procedures will be adhered to:
- EEC will investigate the complaint
- EEC will endeavour acknowledge all complaints within five working days
- EEC will endeavour to investigate the complaint and take the appropriate action required
- If necessary, complaints will be escalated to the Board
- EEC will endeavour to have completed all investigations within 31 days of receiving the complaint

Following our complaints procedure does not affect your legal rights.